



PH CAMPS

Behaviour Management Policy

PH Camps uses effective behaviour management strategies to promote the welfare and enjoyment of children attending our provision. For the purpose of this policy, PH Camps's provision refers to:

- Ofsted registered Wraparound Care Breakfast and After-School Clubs
- PH Holiday Camps
- Wiltshire FUEL Camps

Working in partnership with each school, parents/guardians and where appropriate Local Authorities, PH Camps aim to manage behaviour using clear, consistent and positive strategies.

Expectations

Whilst at PH Camps provision we expect children to:

- Use socially acceptable behaviour.
- Comply with the club rules, which are compiled by the children attending the club.
- Respect one another, accepting differences of race, gender, ability, age and religion.
- Develop their independence by maintaining self-discipline.
- Choose and participate in a variety of activities.
- Ask for help if needed.
- Enjoy their time at the club.

Encouraging Positive Behaviour

At PH Camps positive behaviour is encouraged by our team through:

- Acting as positive role models.
- Praising appropriate behaviour.
- Using sticker, card and/or certificate rewards.
- Informing parents about individual achievements.
- Offering a variety of play opportunities to meet the needs of children attending the provision.

It is inevitable that as children develop and learn, there are times when they need support and guidance to understand that their behaviour is not acceptable. Staff at the provision will try to determine the cause or triggers of the inappropriate behaviour to prevent the situation from recurring.

PH Camps staff will be aware of individual children's personal profiles detailing SEND needs and will look to adopt strategies detailed within these.

Step 1

Dealing with inappropriate behaviour with the child

- Challenging behaviour will be addressed in a calm, firm and positive manner with the child.
- In the first instance, the child will be temporarily removed from the activity.
- Staff will discuss with the child why the behaviour displayed is deemed inappropriate.
- Staff will give the child an opportunity to explain their behaviour, to help prevent a recurrence.
- Staff will encourage and facilitate mediation between children to try to resolve conflicts through discussion and negotiation.
- If the inappropriate behaviour appears to be because of boredom, staff will consult with the child to find activities that engage and interest them.
- We will not threaten any punishment that could adversely affect a child's well-being (e.g. withdrawal of food or drink).
- Staff will record all incidents of inappropriate behaviour on My Concern
- Staff may give the child a formal warning following persistent poor behaviour

Step 2

Parent / Guardian Consultation

- Staff will consult with parents to formulate clear strategies for dealing with persistent inappropriate behaviour. This will either be done through the course of that day's provision via a phone call, at pick-up or drop-off or through a phone call to parents following the end of that day's provision
- The specific behaviour will be discussed with parents/guardian and parents/guardians will be encouraged to discuss and re-enforce PH Camps's expectations of behaviour (as detailed in this policy) with their child
- If a formal warning is given to the child, parents/guardians will be informed

Step 3

- If after consultation with parents and the implementation of behaviour management strategies outlined within this policy, a child continues to display inappropriate behaviour, PH Camps will take due regard to the 'Suspensions and Exclusions Policy' when deciding next steps. This may include deciding to 'suspend' or 'exclude' the child.
- The reasons and processes involved will be clearly explained to both the parents/guardians and child, as appropriate. A log of incidents of persistent and consistent inappropriate behaviour will be held on My Concern

Physical intervention

Physical intervention will only be used as a last resort when a staff member believes that action is necessary to prevent injury to the child or others, or to prevent significant damage to equipment or property. If a member of staff must physically restrain a child, the manager will be notified, and a report will be recorded on MyConcern. The incident will be discussed with the parent or carer as soon as possible.

A separate Physical Intervention Guidance document has been produced for PHActive Ed staff

Corporal punishment

Corporal punishment or the threat of corporal punishment will never be used at ANY PH Camps provision.

This policy was adopted by: PH Camps	Date: 18/02/2025
To be reviewed: 17/02/2026	Signed: Hayley Collins